

Good morning,

I would like to make you aware of a complaint that has been received about driver HD363.

The initial complaint explained that the driver referred to the 2 young girls as “a fu**ing bi**h” and “a fu**ing c**t” while driving off with his passenger door open.

We have since been unable to contact the driver to request a meeting to discuss the incident however understandably the customer wants a response and isn't very happy.

The journey took place on Monday 9th March at 22:55. I have since contacted the complainant to ask if I can share their details directly with yourselves, so they are able to complete a witness statement. They have also sent us video evidence which you will find attached.

Kind Regards



General Manager

Apple Central Taxis (SW) Limited (09018290)

 3-4 Isambard Parade, St. Davids Station, Exeter, EX4 4BX

 01392 666 666



 <http://www.appletaxisexeter.co.uk>
